



Our Vision

To enrich the health and wellbeing of the community

Our Role

To deliver, flexible and responsive health and care services to the community

Our Values

Services are community and patient focussed

Through impartiality, the rights and choices of people are respected

Accountability is demonstrated through our actions

Care and services are delivered in a manner which demonstrates integrity



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strategic plan
2015 - 18

*Boort
District Health*

Foreword

It is with great pleasure that we present Boort District Health's Strategic Plan for 2015 – 2018. Boort District Health has a proud history in the provision of health services in the North Loddon catchment and this Strategic Plan is a document that acknowledges our history but builds for the future.

The Strategic Plan has been created following consultation and input. We have welcomed ideas from our staff, our local community, our primary health care partners, Bendigo Loddon Primary Care Partnership, the Victorian Department of Health Regional Office (Bendigo) and the many individuals who have expressed views. We extend our thanks to people who have taken the time to tell us about how the funding for the redevelopment of the health service will provide Boort District Health with many new opportunities for health delivery. We have received important feedback about the redevelopment and this has been incorporated into the Strategic Plan.

The Strategic Plan will guide the work and efforts of our Board, Community Advisory Committee, Clinical Governance Committee, Safety and Quality Committee and Finance and Audit Committee. It will provide guidance and demonstrate commitment to implement the Strategic Plan for our staff, volunteers and community.

Health is an ever changing and dynamic environment. This Strategic Plan provides the background and context that Boort District Health must consider when developing and delivering the plan. There is no doubt that the challenges we face in the health sector through our ageing population, rural issues and access to services, workforce capacity, increasing technology and financial pressures will continue into the future. However, we believe we have developed a plan that is futures focussed and provides solutions to meet increasing demands and challenges. We look forward to continuing our great tradition of providing the community with the assurance that Boort District Health is delivering a patient centred health service that delivers safe, quality driven outcomes.

Marlies Eicher
Chair, Board of Directors

Marlies Eicher

Vicki Poxon
CEO

Vicki Poxon

STRATEGIC DIRECTIONS	1 Developing a system that is responsive to people's needs	2 Improving every Victorian's health status and health experiences	3 Expanding service, workforce and system capacity	4 Increasing the system's financial sustainability and productivity	5 Implementing Continuous improvements and innovation	6 Increasing accountability and transparency
STRATEGIC GOALS	<ul style="list-style-type: none">● BDH Redevelopment Plan● HACC Redevelopment - Active service model● BDH Service plan design integrated with health and other services● Strengthening the foundation for Patient-Centred Care● Accreditation Process to meet National Standards, Aged Care Standards and Common Care Standards	<ul style="list-style-type: none">● Policies Review with reference to Charter of Human Rights● Deliver care and services through a culture of humanity and compassion by building a Patient Centred culture● Community Engagement Strategy● Community Partnerships to support and deliver community wellness strategies	<ul style="list-style-type: none">● BDH Service Model to reflect the design for increased service capacity● Review of Patient and Resident eligibility under Aged Care Reforms through needs assessment review● Workforce Development and Redesign to support BDH Service Model and Patient - Centred Care culture● Volunteer support for BDH and Volunteer Training and support	<ul style="list-style-type: none">● Develop a vision for BDH aged care services and align this with clear Board directed actions● Develop models of care which actively work to improve income for BDH● Understand and communicate about the reforms and the opportunities they present to BDH, the staff, BDH consumers, their families and the community● Ensure there is understanding of the financial impacts and opportunities presented	<ul style="list-style-type: none">● Development of BDH Continuous Quality improvement Plan to support service quality and achievement of National Safety and Quality Health Service (NSQHS) Standards● Innovative models of service provision and delivery and ideas are explored with leadership of the BDH Board and senior management at Board meetings● Partnership Development with traditional and non-traditional partners within and beyond established boundaries to maintain and strengthen position as a significant provider of services in North Loddon● Engagement of health service in patient journey● Leadership training and succession planning● Recognised regional and state wide acknowledgement of excellence in "Ageing in Place"	<ul style="list-style-type: none">● Accreditation● Governance● Annual Report● Quality of Care Report● Community Engagement Strategy



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