



Statement of Priorities 2018-19

In 2018-19 Boort District Health (BDH) will contribute to the achievement of the Government's commitments by:

Goals	Strategies	Health Service Deliverables - BDH
<p>Better Health</p> <p>A system geared to prevention as much as treatment</p> <p>Everyone understands their own health and risks</p> <p>Illness is detected and managed early</p> <p>Healthy neighbourhoods and communities encourage healthy lifestyles</p>	<p>Better Health</p> <p>Reduce State-wide Risks</p> <p>Build Healthy Neighbourhoods</p> <p>Help people to stay healthy</p> <p>Target health gaps</p>	<p>Partner with the Buloke, Loddon and Gannawarra Health Services Executive Network to design and implement integrated, innovative models of care to improve local health outcomes.</p> <p>Promote better community understanding and ownership of health issues, by actively advocating healthy lifestyle choices.</p> <p>Increase referrals to the <i>Smiles 4 Miles</i> program, which aims to improve the oral health of children and their families, by 15% from the previous year.</p> <p>Pursue the co-location on site of locally delivered services provided by Northern District Community Health Service.</p>
<p>Better Access</p> <p>Care is always there when people need it</p> <p>More access to care in the home and community</p> <p>People are connected to the full range of care and support they need</p> <p>There is equal access to care</p>	<p>Better Access</p> <p>Plan and invest</p> <p>Unlock innovation</p> <p>Provide easier access</p> <p>Ensure fair access</p>	<p>Promote increased access to care in the home and community, by working collaboratively to ensure that consumers accessing our services obtain the most effective care at the right time in the most appropriate setting.</p> <p>Promote increased utilisation of telehealth services locally.</p> <p>Engage with consumers to ensure that our services remain responsive to the changing needs of the community.</p>
<p>Better Care</p> <p>Target zero avoidable harm</p> <p>Healthcare that focusses on outcomes</p> <p>Patients and carers are active partners in care</p> <p>Care fits together around people's needs</p>	<p>Better Care</p> <p>Put Quality First</p> <p>Join up care</p> <p>Partner with patients</p> <p>Strengthen the workforce</p> <p>Embed evidence</p> <p>Ensure equal care</p>	<p>Implement strategies based on results of our 2018 People Matters survey to further develop organisational culture and ensure that our workforce consistently delivers high-quality, safe care.</p> <p>Provide training options for staff to better identify family violence and support appropriate effective interventions.</p>

Boort District Health – Statement of Priorities 2018-19

Goals	Strategies	Health Service Deliverables - BDH
Specific 2018-19 priorities (mandatory)	<p>Disability Action Plans Draft disability action plans are completed in 2018-19.</p>	<p>Submit a draft disability action plan to the department by 30 June 2019, which outlines the approach to full implementation within three years of publication.</p>
	<p>Volunteer engagement Ensure that the health service executives have appropriate measures to engage and recognise volunteers.</p>	<p>Implement processes that ensure the Operational Management Team actively engages with and recognises our volunteers.</p>
	<p>Bullying and harassment Actively promote positive workplace behaviours and encourage reporting. Utilise staff surveys, incident reporting data, outcomes of investigations and claims to regularly monitor and identify risks related to bullying and harassment, in particular include as a regular item in Board and Executive meetings. Appropriately investigate all reports of bullying and harassment and ensure there is a feedback mechanism to staff involved and the broader health service staff.</p>	<p>Implement the Boort District Health People Matter Working Party action plan: <i>“Towards a more integrated approach to supporting our staff at BDH”</i>. Build our workforce capability to manage their health and wellbeing through the implementation of a workplace resilience program.</p>
	<p>Occupational violence Ensure all staff who have contact with patients and visitors have undertaken core occupational violence training, annually. Ensure the department’s occupational violence and aggression training principles are implemented.</p>	<p>Provide training annually for all staff to address occupational violence and aggression incidents, which includes processes for reporting safety concerns and escalation.</p>
	<p>Environmental Sustainability Actively contribute to the development of the Victorian Government’s policy to be net zero carbon by 2050 and improve environmental sustainability by identifying and implementing projects, including workforce education, to reduce material environmental impacts with particular consideration of procurement and waste management, and publicly reporting environmental performance data, including measureable targets related to reduction of clinical, sharps and landfill waste, water and energy use and improved recycling.</p>	<p>Provide training annually for all staff to ensure that environmentally sustainable practices are actively embraced across Boort District Health.</p>
	<p>LGBTI Develop and promulgate service level policies and protocols, in partnership with LGBTI communities, to avoid discrimination against LGBTI patients, ensure appropriate data collection, and actively promote rights to free expression of gender and sexuality in healthcare settings. Where relevant, services should offer leading practice approaches to trans and intersex related interventions.</p>	<p>Provide training annually for all staff to ensure that Boort District Health is an inclusive service provider. Develop and implement an affirmative action policy that supports the appointment of a diverse range of staff, including staff who are LGBTI.</p>